

WorkForce Enterprise AM-C400



With compact design, low power consumption¹, fast FPOT² (4.9 secs) and 40ppm, this A4 MFP is a great way to increase your productivity.

The WorkForce Enterprise AM-C400 combines compact design, low power consumption¹, reduced intervention³ and fast First Page Out Time (FPOT)² of 4.9 seconds. Epson's most capable A4 device by far, the AM-C400 offers high-quality and reliable printing with an improved 10.1" touch screen. It seamlessly integrates with the AM-C A3 series and is compatible with a wide range of Epson and 3rd Party solutions.

Compact design

The new 'C' shape paper path makes the AM-C400 a more compact A4 device. Despite the slim design, it boasts a high paper capacity (max. 2,100 pages), a fast FPOT and high print and scan speeds.

Ultra efficient energy consumption

Save up to 64%⁴ on energy while printing with the Epson AM-C400.

Efficient performance

The AM-C400 makes any job easy and efficient. They feature a simple paper path and non-contact printing, which allows printing on a wide range of media including recycled paper and envelopes.

Added choice

The large (10.1") Smartphone-like User Interface allows for seamless setup and use, along with mobile printing and scanning.

AM-C ecosystem

Achieve a seamless user experience, thanks to the shared user interface, solutions, and Line Inkjet productivity across the AM-C A4 and A3 range. In addition, the new 'C' shape paper path design enables compact design, a single access point to clear all paper jams and convenient consumable front loading.

High performance, flexible solutions

Software such as Epson Print Admin (EPA) and EPA Serverless, aid your print security requirements, as well as scan workflows with Document Capture. Compatibility with embedded Solutions such as OCR and easy remote diagnosis with Epson Remote Services all boost additional functionality to the device. Vertical market needs are addressed through compatibility with 3rd party solutions thanks to Epson Open Platform.

DATASHEET / BROCHURE



KEY FEATURES

- **Small footprint**
C' shaped paper path makes this a more compact A4 device, amongst the smallest footprint in its class
- **Ultra efficient energy consumption**
Save up to 64%⁴ on energy while printing with the Epson AM-C400
- **High performance**
Simple paper path allows printing on a wide range of media, delivering reliable and high-speed printing and scanning
- **Enablement with Solutions**
Compatible with a wide range of Epson and 3rd Party solutions
- **Print speeds up to 40ppm**
Benefit from 40ppm effortless printing, designed for the fast-paced work environment

PRODUCT SPECIFICATIONS

TECHNOLOGY

Printing Method	PrecisionCore™ Micro TFP printhead
Nozzle Configuration	5,784 Nozzles Black, 5,784 Nozzles per Color
Minimum Droplet Size	3.8 pl, With Variable-Sized Droplet Technology
Ink Technology	DURABrite™ Pro
Category	Office Departmental
All-in-One Functions	Print, Scan, Copy

PRINT

Number of colours	4 colour
First Page Out	Monochrome 4.9 Seconds, Colour 4.9 Seconds
Printing Speed ISO/IEC 24734	40 pages/min Monochrome, 40 pages/min Colour
Duplex Printing Speed ISO/IEC 24734	40 A4 Pages/min Monochrome, 40 A4 Pages/min Colour
Printing Resolution	600 x 1,200 DPI
Printing Resolution - Maximum Quality	600 x 2,400 DPI
Printing Resolution - Standard	600 x 1,200 DPI
Printing Volume	384,000 pages per month The maximum number of printed pages per month based on the performance capabilities of the printer, including ISO rated print speeds and paper handling capabilities.
Recommended Duty Cycle	30,000 pages per month
Print from	PC, MAC, Network, USB, Direct USB, Mobile Device (WiFi Direct), Mobile Device (Wireless)

SCAN

Double-sided scanning	Yes
Scanning Speed	50 ipm (Monochrome, Single-sided, 200 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 50 ipm (Colour, Single-sided, 200 dpi * Scanning in accordance with ISO/IEC 17991; 100 ipm (Monochrome, Double-sided, 200 dpi, ADF) * Scanning in accordance with ISO/IEC 17991; 100 ipm (Colour, Double-sided, 200 dpi, ADF) * Scanning in accordance with ISO/IEC 17991;
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)
Advanced document integration	Scan to Email, Scan to FTP, Scan to Network folders, Scan to USB, Computer (Epson Document Capture Pro)
Maximum scan size	215 mm x 355 mm
Output formats	BMP, JPEG, TIFF, multi-TIFF, PDF, PDF/A, PNG, PDF multi
Scanner type	Contact image sensor (CIS)
Optical Resolution	600 DPI x 600 DPI (Horizontal x Vertical)

FAX

Type of fax	Walk-up black and white and colour fax capability
Fax Transmission Speed	Up to 33.6kbps / Approx. 3 sec/page
Error correction mode	CCITT/ITU Group3 fax with Error Correction Mode
Fax speed dials (max)	2,000 names and numbers
Page memory	Up to 550 pages/ 6MB (ITU-T No. 1 chart)
Fax Functions	PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Address Book, Broadcast Fax, Fax Preview, Polling Reception

COPY

Copy Speed	Up to 40 ipm Black, Up to 40 ipm Colour *Simplex ADF 600 x 600 dpi (ISO/ IEC 24735)
Copy resolution (dpi)	600 x 600
Reduction / Enlargement	25 % - 400 %
Maximum number of copies	9,999
Maximum Copy Size	A4

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WHAT'S IN THE BOX

- Initialization Ink Supply Units
- Warranty Documents

PRODUCT SPECIFICATIONS

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CONNECTIVITY

Network Printing Protocols	LPR, IPP, LPD, Port 9100, WSD, TCP/IPv4, TCP/IPv6, IPsec, IPPS, Bonjour/Airprint, SMB 2.0, SMB 3.0
Network Management Protocols	SNMP, HTTP, DHCP, BOOTP, APIPA, DDNS, mDNS, SNTp, SLP, WSD, LLTD, Ping, SMTP, TCP/IPv4, TCP/IPv6, IPsec, IEEE 802.1X, SNMP 2.0c, SNMP 3.0
Network Protocol	HTTPS, IPv4, IPv6, SNMP
Network Scanning Protocols Interfaces	WSD-Scan, Bonjour/Airprint, FTP, SMB 2.0, SMB 3.0 Ethernet Interface (1000 Base-T/ 100-Base TX/ 10-Base-T), USB 3.0, Wi-Fi Direct (optional), USB host, Wireless LAN IEEE 802.11a/b/g/n/ac (optional)
WLAN Security	WEP 64 Bit, WEP 128 Bit, WPA2 Enterprise, WPA2 PSK (AES), WPA2 Enterprise (AES), WPA3-SAE(AES)
Network Protocol	TCP/IPv4, TCP/IPv6, HTTPS, IPv4, IPv6, IPSEC, SSL/TLS

PAPER / MEDIA HANDLING

Paper Formats	A4 (21.0x29.7 cm), A5 (14.8x21.0 cm), A6 (10.5x14.8 cm), B5, B6, Letter, HLT, Executive, 20 x 25 cm, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope)
Automatic Document Feed	100 pages
Compatible Paper Weight	52 - 250g/m ²
Duplex	Yes
Standard Paper input	500 Sheets Standard, 100 Sheets MP tray
Output Tray Capacity	300 Sheets
Standard paper tray(s)	500-Sheet paper tray
Optional paper tray(s)	500-Sheet paper tray, 2 x 500-Sheet paper tray, Cabinet
Maximum paper input	2,100

PAPER FEED MPT

Paper Input Name	MPT
Paper Formats	A4, A5, A6, B5, B6, C4 (Envelope), C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE
Custom sizes	Min139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m ² - 250 g/m ²
Paper Capacity 1	100 Sheets of Plain Paper, Envelopes, 80gsm
Paper Capacity 2	10 Envelopes
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

PAPER FEED C1

Paper Input Name	C1
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE
Custom sizes	Min139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m ² - 160 g/m ²
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	30 Envelopes
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

PAPER FEED C2-C4

Paper Input Name	C2-C4
Paper Formats	A4, A5, A6, B5, B6, C5 (Envelope), C6 (Envelope), DL (Envelope), No. 10 (Envelope), 100 x 148 mm, LT, HLT, LGL, EXE, Com-10
Custom sizes	Min139.7x 210 mm to Max 215.9x 355.6 mm
Compatible paper weight	52 g/m ² - 250 g/m ²
Paper Capacity 1	500 Sheets of Plain Paper, 80gsm
Paper Capacity 2	30 Envelopes
Media type	Plain Paper, Recycled Paper, Colour Paper, Letterhead

PRODUCT SPECIFICATIONS

GENERAL	
Energy Use	84 Watt (standalone copying, ISO/IEC 24712 pattern), 0.9 Watt (sleep mode), 39 Watt (Ready), 0.1 Watt (Power off), TEC 0.19 kWh/week
Supply Voltage	AC 100 V - 240 V, 50 Hz - 60 Hz
Product dimensions	465 x 517 x 570 mm (Width x Depth x Height)
Product weight	56.3 kg
Compatible Operating Systems	Mac OS 11. x, Mac OS 12. x, Mac OS X 10.11.x or later, Windows 10 (32/64 bit), Windows 11, Windows 7 (32/64 bit), Windows 8 (32/64 bit), Windows 8.1 (32/64 bit), Windows Server 2008 (32/64bit), Windows Server 2008 R2, Windows Server 2012 (64bit), Windows Server 2012 R2, Windows Server 2016, Windows Server 2019, Windows Server 2022
Included Software	Document Capture Pro
Sound Power	Operation:6.5 B (A)
Noise	Operation:53.7 dB (A)
Mobile and Cloud printing services	Apple AirPrint, Mopria, Epson Smart Panel App, Epson Connect (Email Print, Remote Print Driver), Epson Connect (Email Print, Scan-to-Cloud)
Power supply	100V, 220V, 240V

ADDITIONAL FEATURES	
Memory	8,192 MB
Features	Touchscreen, Direct Print, Direct print from USB, Nozzle Verification Technology
Panel	Type: Color, Touchscreen, Diagonal:25.7 cm
Media Handling	ADF 2-sided copy (A4, plain paper), ADF 2-sided scan (A4, plain paper), Automatic duplex
Security Functions	Limit access function with Epson Web Config, Secure confidential printing with PIN code release, LDAP Address Book, IPsec, IEEE802.1x, SSL (Server authentication), Panel Admin Mode
HDD	320 GB Encrypted AES-256

PRODUCT SAFETY	
Product Safety Warnings	Contains 1,2-benzisothiazol-3(2H)-one. May produce an allergic reaction. Contains 2,4,7,9-tetramethyldec-5-yne-4,7-diol. May produce an allergic reaction. Contains 2-methylisothiazol-3(2H)-one. May produce an allergic reaction. Always follow the information on the product label.

OTHER FEATURES	
Emulations	PCL5c, PCL5e, PCL6, PostScript 3, ESC/P-R, ESC/Page
Optional Software & Solutions	Epson Device Admin, Epson Net Config, Epson Print Admin
Security	TLS V1.2, TLS V1.3, SSL, IEE 802, SNMP V3, IPsec, FTP, IPv6, HTTPs, AES-256, WPA2, WPA3, SSL/TLS, Panel Admin Mode

OTHER	
Warranty	12 months On-site service Optional warranty extension available

SUPPLIES

● WorkForce Enterprise AM-C400 Black Ink	C13T08N140	31,500 pages
● WorkForce Enterprise AM-C400 Magenta Ink	C13T08N340	28,000 pages
● WorkForce Enterprise AM-C400 Yellow Ink	C13T08N440	28,000 pages
● WorkForce Enterprise AM-C400 Cyan Ink	C13T08N240	28,000 pages

OPTIONAL ACCESSORIES

- Maintenance Box for AM-C400/550
C12C937201
- Super G3/G3 Fax Board
C12C934491
- Expansion Board-P1 (OCR unit)
C12C936801
- Wireless LAN Interface-P1 (5GHz)
C12C936861

* Warranty offers are not available for all countries. Please contact your local Epson representative.

For further information please contact your local Epson office or visit www.epson-europe.com

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Spain 93 582 15 00 Sweden 0771-400135 (Mobilsamtal – 0,99 kr/min, Lokala samtal – 0,30 kr/min, Utlandssamtal – 0,89 kr/min)

Switzerland 022 592 7923



United Kingdom 0871 222 6702

United Kingdom 0212 3360303

Country of Origin	Indonesia
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INK YIELD DATA

	31,500 pages*
	28,000 pages*

* Approx. page yield based on ISO/IEC 24711/24712 or ISO/IEC 29102/29103. Actual yield will vary depending on images printed and usage conditions. For more information visit <http://www.epson.eu/pageyield>

1. Please visit epson.eu/heat-free-technology for more information.
2. Time between the receiving print data, to the complete exit of the first page. For detailed information on printing speeds please visit epson.eu/workforce-enterprise
3. This explanation is only applicable for MicroPiezo fundamental advantage in principle. Product performance may vary.
4. Based on Epson calculations, the Epson WorkForce Enterprise AM-C400 uses 64% less energy compared to the average energy of the 10 best-selling A4 Colour Laser MFP machines in Central & Eastern Europe & Western Europe (IDC, Quarterly Hardcopy Peripherals Tracker, Q1 2023 to Q4 2023 shipments, published Q1 2024). Comparison based on the Typical Energy Consumption (TEC) as published by ENERGY STAR or the manufacturers' official specifications or calculation of an equivalent value where TEC 3.0 data is unavailable. If no data is available the products have been removed from the comparison.

